## <u>Inflatable 5k – Cancellation FAQs</u>

### What happens if the Inflatable 5k is cancelled?

The event organiser, UK Running Events will announce if the Inflatable 5k is cancelled and will contact participants individually via email.

# Why would the event be cancelled?

The event could be cancelled due to extreme weather, and if Health & Safety and Risk Assessments deem the event unsafe. The decision will be made by UK Running Events and we will support this as Charity Partner. Although St Barnabas Hospice is not involved in the organisation of the Inflatable 5k, the safety and wellbeing of all participants, staff, and volunteers must always take priority.

### If the event is rescheduled, what will the new date be?

If the event is cancelled, each participant's entry will be automatically moved to the rescheduled event. Participants will be contacted by UK Running Events to determine this. When St Barnabas is aware of the new date, this will be updated on our website.

## What happens to my donations if the Inflatable 5k is cancelled?

All donations to the Inflatable 5k will go directly to St Barnabas Hospice, supporting local hospice care. Participants may want to approach each donor to explain that the event has been cancelled / rescheduled. If the donor would like a refund, they will need to contact JustGiving in the first instance.

#### What if I can't find a suitable date?

If a Participant can't make the rescheduled event, they can carry their entry to another UK Running Events of an equal or lower ticket value within the following calendar year. No refunds will be issued from the event organiser.