

Tree-cycle FAQs

Is my area included in Tree-cycle and how do I check?

All the included areas for collection are listed on our website on <https://stbarnabashospice.co.uk/tree-cycle/>

Why are you not collecting in my area?

We are sorry if your area is not covered by our Tree-cycle service this year. We are always looking at ways we can cover more areas in Lincolnshire.

When will my tree be collected?

We will be collecting trees from Saturday 6th January – Wednesday 10th January 2024. Your tree will be collected by our wonderful volunteers. As we're unable to specify a collection date or time, please ensure your tree is left in a clearly visible, accessible and unobstructed location outside of your property, preferably at the end of your drive by 8am on Saturday 6th January 2024. If we cannot see your tree on arrival, we will have a good look and then leave a 'calling card' to let you know we have tried to collect your tree; as we may not be able to return to collect this at a future date.

What if my tree hasn't been collected yet?

Due to the volume of trees to collect, sometimes it can take us a bit longer than expected. Please be assured that our 'elves' are working hard to collect your tree.

How is Tree-cycle sustainable?

Instead of trees going to landfill sites, our teams collect trees and deliver them to local arborists to be chipped. Tree chippings can be used for many purposes such as for bedding on livestock farms and fuel for biomass boilers.

How much should I donate?

To organise and run Tree-cycle each year, there is a cost attributed to St Barnabas. To ensure that the event remains profitable for our mission, please allow your donation to reflect this cost. The accepted minimum donation is £10.

If you donate £19.93, this would allow us to care for and support a terminally ill patient in their own home for one hour. Donating £30 will enable us to purchase a comfort bag for a child or young person, providing some fun things to do and help to support them during a difficult time. A donation of £50 would pay for our bereavement helpline to run for a day so we can give urgent support to those struggling with their grief.

What is Gift Aid, and can I do it?

In the UK, Gift Aid is a tax incentive that encourages individuals to donate to good causes via tax-effective giving. Introduced as part of the Finance Act way back in 1990, Gift Aid to date has helped thousands of charities generate additional funds for their cause.

If you are a UK Tax Payer, you are eligible for Gift Aid at no extra cost to yourself.

Why should I include Gift Aid?

Gift Aid doesn't cost you any extra, but it can help boost your donation. We can claim 25% extra from your donation.

In 2023, Tree-cycle was able to claim over £6,000 additional funds from Gift Aid; so every Gift Aid donation is extremely valuable to our Hospice.

When should I put my tree out?

As we're unable to specify a collection date or time, please ensure your tree is left in a clearly visible, accessible and unobstructed location outside of your property, by 8am on Saturday 6th January 2024. Please keep an eye on our social media pages and your e-mails in early January, as we aim to provide an estimated day of collections for each area.

Where should I leave my tree?

To help our volunteers make their day a little bit easier, we ask that you leave your tree in a clearly visible and accessible location. Our volunteers are unable, under any circumstance, to enter your property (e.g. house, back garden, shed) and if we cannot see your tree, we may not be able to return to collect it.