****

Ward Volunteer

Inpatient Unit, Lincoln
**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

What you will be doing

You will be providing support to the nursing and kitchen staff in meeting the needs of patients and carers. You will be responsible for the completion of nutritional diaries, maintaining fresh drinking water and serving meals and drinks.

You will help to maintain a clean and tidy environment in patients bed spaces, lockers and the volunteers kitchenette area.

You will have direct interaction with patients, carers and family members on the unit, offering a listening ear during patient stays.

Due to the level of training required, a minimum of 12 months commitment to this role with at least one shift per fortnight is expected.

Shift times are 10:30-1pm, 3:30/4:30-6pm

What you will need

• To be approachable and welcoming with excellent communication skills.
• Patience and an ability to respond to the needs of others in a respectful way with consideration of others values and beliefs.
• A willingness to attend ongoing training and receive support.
• An adherence to the principles and values of St Barnabas Hospice.
• Some understanding of loss and bereavement and how this can impact on others.
• An ability to demonstrate empathy and understanding.
• An ability to respond to emotionally challenging situations in a calm and responsive manner.
• A commitment in time and motivation. You must be consistent, trustworthy and reliable.

What we will provide you with

• Induction, role training and support to enable the safe provision of a quality service.

• Opportunity to develop new skills and meet new people.

• Uniform Polo shirt or tabard

• A clear supervision structure.

To apply for this role, please visit: <https://stbarnabashospice.co.uk/get-involved/volunteer/> **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**