

Department for Work and Pensions (DWP) Bereavement Service

The Department for Work and Pensions (DWP) Bereavement Service is intended to help recently bereaved people by allowing the DWP, in a single call, to:

- Collect all the information they need about the person who has died to ensure that their benefits and pensions are cancelled.
- Carry out an eligibility check with the caller, to see if the surviving partner or next of kin may be entitled to any benefits.
- Take claims for bereavement benefits and/or a funeral payment over the phone
- Adjust the State Pension award of the surviving partner, if appropriate.

This means that you will only have to contact the DWP once to report a death. This information will be shared across all their business areas, as well as across other organisations such as Her Majesty's Revenue and Customs, Driver and Vehicle Licensing Authority, Passport Office and local councils.

Please note that when a death is registered, the registrar may contact the DWP to ensure that benefits and pensions are cancelled, but they will not be able to arrange for an eligibility check to be carried out on the next of kin.



If you wish to discuss your situation following a bereavement, you must call the Bereavement Service yourself. The telephone number for this service is **0800 151 2012**

