

### **Is my area included in Tree-cycle and how do I check?**

All the included areas for collection are listed on our website on <https://stbarnabashospice.co.uk/tree-cycle/>

### **Why are you not collecting in my area?**

We are sorry if your area is not covered by our Tree-cycle service this year. We are always looking at ways we can cover more areas in Lincolnshire.

### **When will my tree be collected?**

We will be collecting trees from Saturday 8<sup>th</sup> January – Wednesday 12<sup>th</sup> January 2022. Your tree will be collected by our wonderful volunteers. If we cannot see your tree on arrival, we will have a good look and then leave a 'calling card' to let you know we have tried to collect your tree; as we will not be able to return to collect this at a future date.

### **When should I put my tree out?**

As we're unable to specify a collection date or time, please ensure your tree is left in a clearly visible, accessible and unobstructed location, outside of your property, by 8am on Saturday 8<sup>th</sup> January 2022.

### **Where should I leave my tree?**

To help our Elves make their day a little bit easier, we ask that you leave your tree in a clearly visible and accessible location. Our volunteers are unable, under any circumstance, to enter your property (e.g. house, garden, shed) and if we cannot see your tree, we will unfortunately not be able to return to collect it.

### **What if my tree hasn't been collected yet?**

Due to the volume of trees to collect, sometimes it can take us a bit longer than expected. Please be assured that our 'elves' are working hard to collect your tree.

### **How is Tree-cycle sustainable?**

Instead of trees going to landfill sites, our teams collect trees and deliver them to local arborists to be chipped. Tree chippings can be used for many purposes such as for bedding on livestock farms and fuel for biomass boilers.

### **What if I have potted tree?**

The exact same registration process applies, just ensure you click 'Potted tree' when completing the form. These trees will then be collected as normal and replanted in local woodland by 'Rudies Roots Nurseries': <https://www.rudiesroots.co.uk/>

### **How much should I donate?**

Any donation is greatly appreciated.

If you donate £14.58 this will allow us to care and support a patient in their own home for one hour.

Donating £35.10 would fund a virtual bereavement support session for a family.

A donation of £68.72 would pay for a doctor to spend time working out a personalised pain relief medication plan for a patient.

### **What is Gift Aid, and can I do it?**

In the UK, Gift Aid is a tax incentive that encourages individuals to donate to good causes via tax-effective giving. Introduced as part of the Finance Act way back in 1990, Gift Aid to date has helped thousands of charities generate additional funds for their cause.

If you are a UK Tax Payer, you are eligible for Gift Aid at no extra cost to yourself.

### **Why should I include Gift Aid?**

Gift Aid doesn't cost you any extra, but it can help boost your donation. We can claim 25% extra from your donation.

In 2020, Tree-cycle was able to claim over £5,000 additional funds from Gift Aid; so every Gift Aid donation is extremely valuable to our Hospice.