

## Frequently Asked Questions



### How much is it to attend the Torchlight Procession?

It is free to attend the Torchlight Procession and walk with us but for everyone's safety **we are asking all participants to register online and pre-order your torch or lantern, to be collected on the night.** Torches cost £5 and lanterns cost £4 (limited stock available). Once you have registered you will receive an email confirming your booking and purchases.

### Where can I park to avoid the road closures?

We would like to thank Lincoln Christ Hospital School for opening their car park for this event. The car park is open from 1600 until 2100 and all cars must be off site by 2115 otherwise they will be locked in until the next day. There is a maximum capacity of 450 cars. These will be allocated on a first come first served basis. We ask that attendees of the Torchlight Procession car share where possible to reduce congestion in this car park.

### What are the times?

7pm – Runners arrive at Our Lady of Lincoln  
 7pm – Claytons Sports Ground opens  
 7.30pm – Torchlight Procession starts  
 8:10pm - Approx. – Last torch extinguished at Exchequer Gate  
 8:15pm - Blessing to start at the Lincoln Cathedral  
 9pm – Finish

### What happens if it we have adverse weather conditions?

We will be monitoring the weather and will make the best decision for the event and for the safety of those attending. In ideal circumstances, we will look to go ahead weather permitting. However, if we need to make any announcements, we will email those who have registered their attendance online and make an announcement through all our communications channels.

### What happens if the Government advice changes regarding COVID-19?

If the government advice changes and social distancing is imposed, we will not be able to go ahead with the procession. We will be offering a virtual event online in the best interest of everyone's safety, which is paramount. Notification to all registered attendees will be sent and an announcement will be shared through all our communication channels.

### What is your advice regarding COVID?

Our advice as a Hospice is:

- Please take a rapid lateral flow 24 hours before attending.
- If you have tested positive for COVID-19, developed any symptoms or have had contact with someone who has shown symptoms / tested positive, please do not attend.
- Wear masks when assembling before the start, masks must be removed before torches are lit.
- Hand sanitiser will be available on site.
- Event will be available digitally if government advice alters and social distancing is imposed.
- Online registration and collection of torches on the night (no cash handling required).
- Staff/volunteers on registration/torch collection and memory tent will wear gloves and masks.
- Numbers will be restricted to 1350 participants.

## **Why are you not running church services throughout the county?**

*Important news about our Light Up a Life Service of Remembrance*

We are delighted to announce our Light Up a Life service will return for 2021. The virtual service created by our Hospice Chaplain and introduced by our Head of Wellbeing will be streamed on the evening of 23rd November at 7.00pm.

The service includes music, blessings and readings read by Hospice supporters and key members of the team. Whatever your beliefs we feel the service will offer you support and a chance to reflect on your loved ones, no longer here.

Previously St Barnabas have held a number of smaller services around the County but had to halt this due to Covid 19. A decision has been made to continue with one, main service for future years to keep our supporters and staff as safe as possibly during the winter months. The service will be available to stream on Facebook Live before the Torchlight Procession, and then on our website for you to watch in your own time.

## **I have not yet dedicated a light, but I would like to. How can I do this?**

Every year local people are invited to dedicate a light(s) to someone special on our Tree of Life at Christmas time. You can dedicate a light towards the Light up a Life campaign by visiting [StBarnabasHospice.co.uk/LUAL](http://StBarnabasHospice.co.uk/LUAL)

## **How old do you have to be to walk in the Procession?**

We welcome all ages to attend the Torchlight Procession. Under 14s must be accompanied by someone over the age of 18. You must be 18 years old or above to walk with a torch.

## **How long is the route?**

Length of procession: Approx. 1.6miles – 32 minutes

## **Is there anyone I can speak to on the night of the event if I need to?**

Yes, our Bereavement helpline will be open from 7 - 9pm on Tuesday 23rd November. **Please call: 0300 303 1897** if you need support.

## **What happens if I lose sight of my child?**

If you become separated from your child or someone you are caring for then we advise contacting a member of the team in either a yellow or orange high-vis vest. At Clayton's Sports Ground you can report a missing person at the Bates Sound van located to the right-hand corner of the field. At the Lincoln Cathedral please report to the St Barnabas Hospice Van which will be stationary to report a missing person.

## **What roads are closed and when will they reopen?**

Road Closures & No Waiting / No Loading At any Time Orders in place on:

1. Lee Road – Wragby Road to Nettleham Road
2. Nettleham Road – Lee Road to Priory Gate
3. Priory gate – Nettleham Road to Wragby Road
4. Church Lane – Nettleham Road to Newport
5. Eastgate – Nettleham Road to Greetwell Gate
6. Newport – Bailgate to Rasen Lane
7. Bailgate
8. Castle Hill – Exchequer Gate
9. Minster Yard

## **PERIOD OF RESTRICTIONS: 23/11/2021 (19:00 Hrs to 21:00 Hrs)**

(Restrictions to be implemented when required in each location during this period, signage detailing accurate dates and times will be displayed on site in advance).

The following roads will be reopened when the Safety Officer has been advised that the procession cleared:

- o Lee Road.
- o Nettleham Road up to the Church Lane junction.
- o Church Lane.
- o Bailgate up to Westgate junction.

