



# Tree-cycle FAQs

## IS MY AREA INCLUDED IN THE TREE-CYCLE AND HOW DO I CHECK?

All of the areas included in this year's collection are listed on our website. They can be found at [www.stbarnabashospice.co.uk/tree-cycle](http://www.stbarnabashospice.co.uk/tree-cycle).

## WHEN WILL MY TREE BE COLLECTED?

We will be collecting trees from **Saturday 9th January until Thursday 14th January 2021**. Your tree will be collected by our wonderful volunteers. As we are unable to specify a collection date or time, please ensure that your tree is left in a clearly visible, accessible and unobstructed location outside of your property by 8am on Saturday 9th January 2021.

## HOW IS THE TREE-CYCLE SUSTAINABLE?

Instead of trees going to landfill sites, our teams collect trees and deliver them to local arborists to be chipped. Tree chippings can be used for many purposes such as for bedding on livestock farms and fuel for biomass boilers.

## HOW MUCH SHOULD I DONATE?

Any donation is greatly appreciated. If you donate **£14.02** this will allow us to care and support a patient in their own home for one hour. Donating **£33.12** would fund a virtual bereavement support session for a family. A donation of **£65.45** would pay for a doctor to spend time working out a personalised pain relief medication plan for a patient.

## WHAT IS GIFT AID AND WHY SHOULD I DO IT?

In the UK, Gift Aid is a tax incentive that encourages individuals to donate to good causes via tax-effective giving. Introduced as part of the Finance Act way back in 1990, Gift Aid to date has helped thousands of charities generate additional funds for their cause. If you are a UK Tax Payer, you are eligible for Gift Aid at no extra cost to yourself.

Gift Aid doesn't cost you any extra, but it can help boost your donation. We can claim 25% extra from your donation. **In 2020, Tree-cycle was able to claim over £5,000 additional funds from Gift Aid**, so every Gift Aid donation is extremely valuable to our Hospice.

## WHEN SHOULD I PUT MY TREE OUT?

As we are unable to specify a collection date or time, please ensure your tree is left in a clearly visible, accessible and unobstructed location, outside of your property, **by 8am on Saturday 9th January 2021**.

## WHERE SHOULD I LEAVE MY TREE?

To help make things easier for our elves, we ask that you leave your tree in a clearly visible and accessible location. We are unable, under any circumstance, to enter your property (e.g. house, garden, shed) and if we cannot see your tree we will unfortunately not be able to return to collect it. We will leave a card to let you know that we have called and attempted to collect your tree.

## WHAT IF MY TREE HAS NOT BEEN COLLECTED YET?

Due to the volume of trees to collect, sometimes it can take us a bit longer than expected. Please be assured that our elves are working hard to collect your tree.

