

St Barnabas Promotions Ltd

Social Responsibility in Gambling Policy

Introduction

St Barnabas Promotions Ltd (we) operate a Society Lottery and associated lottery products for the general public in Lincolnshire and the surrounding area for the sole purpose of raising funds for the St Barnabas Lincolnshire Hospice.

We are committed to ensuring that the Lottery and associated lottery products are operated in a secure, fair and socially responsible way and to endorse responsible gambling amongst our members.

The Gambling Commission regulates gambling in the public interest. The regulatory framework introduced by the Gambling Act 2005 is based on three licensing objectives:

- 1. Preventing gambling from being a source of crime and disorder, being associated with crime and disorder, or being used to support crime.**
- 2. Ensuring that gambling is conducted in a fair and open way.**
- 3. Protecting children and other vulnerable persons from being harmed or exploited by gambling.**

This document sets out the St Barnabas Promotions Ltd policies and approach to ensuring we manage any gambling activities in a socially responsible way. Lottery staff and volunteers are familiar with this document and read it upon appointment and every twelve months thereafter.

1. Preventing gambling from being a source of crime and disorder

When an individual joins the St Barnabas Lottery we will make every effort to ensure that:

- The individual is aged 16 or over.
- The individual is resident in Great Britain.
- We do not suspect money laundering in any way in line with the Proceeds of Crime Act.

We retain the right to cancel any membership should we suspect criminal activity.

A Cash Handling policy and Anti-money laundering and Combatting the Financing of Terrorism policies are in place designed to minimise the risk of crime.

We limit the maximum number of purchases of our gambling products as follows:

- 20 entries in the weekly Lottery (should any individual request between 6 and 20 entries per week this will be passed to the Lottery Manager for discussion with the individual prior to acceptance or refusal).
- 100 entries in a St Barnabas Promotions Raffle
- 20 Scratch Cards in a single ordinary transaction, (an order system is in place for bulk purchases for one of occasions)

We will record any incidents for future reference.

2. Ensuring that gambling is conducted in a fair and open way.

We will ensure that:

- Players have access to clear information on matters such as the rules of our gambling products (Terms and Conditions) and the prizes that are available. The Terms and Conditions are available on request and on our website www.stbarnabashospice.co.uk
- The rules are fair.
- Each Lottery number eligible to be entered into a draw has an equal chance of winning.
- Any advertising and promotional material is clear and not misleading.
- The results are made public.
- A complaints procedure is in place including an independent arbitration service.

3. Protecting children and other vulnerable persons from being harmed or exploited by gambling.

We will use our best endeavours to address the following issues:

- **Under Age Gambling.** It is illegal for individuals under the age of 16 to enter into a lottery. We reserve the right to ask for proof of age from any customer, and a customer's membership may be suspended until satisfactory proof of age is provided. If, upon winning, for whatever reason any individual is unable to prove that they are 16 or over then any winnings will be forfeited.
- **Gambling Limits.** We impose limits on the value of entries into a lottery that can be purchased by an individual. (See section 1. Prevention of gambling being a source of crime or disorder)
- **Self-exclusion.** On request, we will close any player's lottery membership(s) for a minimum period of six months during which time the membership(s) cannot be reinstated. During this period we will also try to ensure that the individual does not set up a new membership.
- **Reporting.** All attempted breaches of underage gambling and self-exclusions will be recorded and reported as required.
- **Access to Player History.** On request we will provide any player with a full history of their lottery membership including complete payment and winnings history. .
- **Staff Training.** All relevant staff are awareness trained on our Social Responsibility Policy and Licence Codes of Conditions and Practices.

Self-help and Gambling Support Organisations. Our commitment to our potential and existing players is to actively encourage responsible gambling. We will provide self-help and awareness information on our Lottery website pages and other appropriate media, together with links to and/or contact details for Be Gamble Aware and GamCare. Through our membership of the Hospice Lotteries Association and The Lotteries Council we make a financial contribution towards these gambling related charities to support research, education and treatment of problem gambling.

I confirm I have read, understand and will abide by the St Barnabas Promotions Social Responsibility in Gambling Policy when representing St Barnabas Promotions in my role.

Staff/ Volunteer name

Staff/ Volunteer signature

Date