

Clinical Services

Referring to Lincoln Inpatient Unit

Find out more at StBarnabasHospice.co.uk



About us

St Barnabas Hospice is a local independent charity which supports more than 10,500 people across Lincolnshire each year. We deliver free, high-quality, compassionate end-of-life care and support to adults with a life-limiting or terminal illness, their family and carers.

Who can benefit?

Any patient with a palliative diagnosis can access the Unit for support. Generally, patients are within the last twelve months of life. Palliative patients with a complex symptom management need, irrespective of diagnosis (cancer or non-cancer), can be referred for admission.

What does the Inpatient Unit offer?

The Inpatient Unit is primarily used for patients with a complex symptom management need. This can include physical symptoms such as pain or nausea but also includes significant emotional or psychological distress. Referrals can be made to prevent crisis admission to the acute sector. There is also the option for palliative rehabilitation.

The Unit is consultant led and offers multi-disciplinary care. Patients will have access to nursing and medical staff along with Allied Health professionals, a social worker and spiritual support team.

The Unit is not long stay; the average length of admission is approximately two weeks. However, the duration of stay is determined by individual needs.

How to refer

Referrals can be made using the Inpatient Unit Referral form. This can be emailed via a secure NHS account or faxed through to the safe haven fax (details below). The form has been provided electronically to GP practices throughout Lincolnshire, LCHS Community Nursing teams and ULHT. It is also available for download from the End of Life Care website. www.eolc.co.uk/educational/ st-barnabas-hospice-lincoln-inpatient-unit-ipu-referral-form/

Email: necmid.sbh.ipureferrals@nhs.net Fax: 01522 785 711

All referrals are discussed at the twice daily triage meetings, **Monday to Friday, at 9am and 2pm**, after which, the referrer will be contacted. Currently, admissions take place **Monday to Friday** and should preferably be before **2.30pm** each day.



Support for professionals

Should advice be required regarding symptom management, irrespective of whether a referral will be made, it can be accessed by calling the Inpatient Unit on **01522 511 566**. Although the medical team is not in attendance 24 hours a day, out-ofhours advice can still be gained by speaking with the specialist palliative care nurses who can contact an on-call physician on your behalf if required.

Advice from the medical and nursing teams is available to all health care professionals, irrespective of where they work. For urgent referrals, please telephone the Unit on 01522 511 566

> "Everyone showed dedication, compassion and kindness, and we can't thank you enough."



In case of concerns or complaints, please contact:

The Chief Executive's Office St Barnabas Hospice 36 Nettleham Road Lincoln LN2 1RE

01522 511 566

Or, Lincolnshire Patient Advice and Liaison Service (PALS) on **0845 602 4384**



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01522 511 566 enquiries@stbarnabashospice.co.uk stBarnabasHospice.co.uk



