

Terms and Conditions

The tree collection will start on **Saturday 12th January** – if you see our volunteers out on the road, be sure to give them a wave – or a biscuit!

To keep it simple we have put together some **Do's** and **Don'ts** for you to follow

Do's and Don'ts

- **DO** put your tree outside the front of your house in a visible place for us to find before 9am
- **DO** let us know if you have more than one tree or a large tree
- **DO** make it clear if your house has a name rather than a number
- **DO** tell us if you have more than one tree or a large tree
- **DO** be patient – it is likely we will have around 1,500 trees to collect so it will take time
- **DO** send us a polite reminder if your tree hasn't been collected by Monday 14th January to fundraising@stbarnabashospice.co.uk with your name and address
- **DO** tell all your friends and family about our service before the 6th January.

- **DON'T** leave us a plastic tree – it will not be collected
- **DON'T** leave your tree in your back garden or behind a gate
- **DON'T** leave any decorations on your tree – the chipper won't like them
- **DON'T leave your tree in a pot**
- **DON'T leave donations attached to trees as these may be missed – please pop them in a sealed envelope and send to our address**
- **DON'T** forget it's not too late if you haven't made a donation [click here](#).
- **DON'T register your tree if your postcode is not listed on our website.**

PLEASE NOTE

- If you do not leave your tree in a visible location as requested by 9am on Saturday 12th, your tree may not be collected.
- We will have over 1,500 trees to collect and will be unable to come back to the same house.
- This event relies on lots of volunteers so if your tree is not collected, over the weekend, please be patient it will be collected in the week.