

St Barnabas Promotions Ltd

### **SCRATCH CARD TERMS AND CONDITIONS – Game 3, August 2018**

The promoter and operator of St Barnabas Hospice scratch cards is St Barnabas Promotions Ltd. All net proceeds from the sale of St Barnabas Hospice scratch cards are passed direct to St Barnabas Hospice to fund the services provided for patients and their families in Lincolnshire. When purchasing a St Barnabas Hospice scratch card players agree to be bound by these Terms and Conditions.

1. The purchase price of a St Barnabas Hospice scratch card is £1. They are available from participating St Barnabas Hospice Shops, at fundraising and marketing events and from approved third party outlets.
2. Winning scratch cards must be surrendered in order to claim the prize. Prizes are subject to claim procedures and validation testing.
3. Through the duration of a scratch card game certain prizes may have been won and will not be available. Each game will continue to run until the last scratch card has been sold or the last date of sale is reached.
4. All prizes must be claimed within 28 days of the last date of sale printed on the back of the card. After this date claims will not be valid.
5. Prizes of £10 or less may be claimed in cash from the seller of the card or from any participating St Barnabas Hospice Shop.
6. Prizes over £10 must be claimed by completing the address panel on back of the winning card then posting or hand delivering to St Barnabas Promotions Ltd, 12 Cardinal Close, Lincoln, LN2 4SY. Proof of posting is not proof of delivery. Registered or Special Delivery post or delivery in person is recommended. St Barnabas Promotions Ltd will not accept liability for the loss, theft or delay in any communication sent by post or email.
7. Prizes over £10 will be paid by a cheque made payable to the name written on the address panel on the back of the card. Following validation, cheques are posted within 21 days of receipt of a claim. Stolen, torn, defaced, mutilated, defective or misprinted scratch cards will be void.
8. Winners' cheques must be cashed within six months of the date of the cheque. Any cheques not cashed within six months will be treated as a donation to St Barnabas Lincolnshire Hospice.
9. Care will be taken should a member of the public wish to purchase a large number of scratch cards. Any requests to purchase more than 20 cards in a single transaction will be referred to the Lottery Manager at St Barnabas Hospice on 01522 456 500.
10. By accepting the prize, the winner agrees to take part in promotional activity and St Barnabas Promotions Ltd reserves the right to use the name and location area of the winner and their photograph in any publicity unless notified otherwise.
11. St Barnabas Promotions Ltd will comply with all General Data Protection Act 2018 requirements and protect personal data. This information will not be passed or sold to any other organisation. The full Privacy Policy is available on the website [www.stbarnabashospice.co.uk](http://www.stbarnabashospice.co.uk)

12. Under the Gambling Act 2005 St Barnabas Promotions Ltd has a statutory duty to verify that purchasers are aged 16 or over. It is an offence for anyone under the age of 16 to participate in any form of gambling, including lotteries and scratch cards. St Barnabas Promotions Ltd may on occasion carry out checks to verify this requirement. If a prize winner is found to be under the age of 16 the purchase price of the card will be refunded and all rights to a prize will be forfeited.
13. An instruction to be self excluded, (as defined in the Gambling Act 2005), from being sold a scratch card, (and/or from participation in the St Barnabas Lottery or Raffle Draws operated by St Barnabas Promotions Ltd), may be submitted in writing, emailed or telephoned to the St Barnabas Promotions Ltd Lottery office (details below).
14. St Barnabas Promotions Ltd is a member of The Hospice Lotteries Association and The Lotteries Council, both of whom, on behalf of their members, make a financial contribution towards Gamble Aware [www.begambleaware.co.uk](http://www.begambleaware.co.uk). Gamble Aware is the leading charity in the UK committed to minimising gambling-related harm. GamCare is a leading provider of information, advice, support and free counselling for the prevention and treatment of problem gambling. Help is available via the Freephone GamCare Helpline 0808 8020 133 and [www.gamcare.org.uk](http://www.gamcare.org.uk)
15. Any complaint relating to the sale of St Barnabas Promotions Ltd scratch cards should be sent in writing in the first instance to the Lottery Manager, St Barnabas Promotions Ltd, 12 Cardinal Close, Lincoln, LN2 4SY. In the event that a complaint or dispute remains unresolved it will be referred to arbitration via the Independent Betting Adjudication Service (IBAS).
16. St Barnabas Promotions Ltd reserves the right to amend or modify these Terms and Conditions without notice. Members may obtain a copy of these Terms and Conditions by sending a stamped addressed envelope to St Barnabas Promotions at the address below or by visiting the website [www.stbarnabashospice.co.uk](http://www.stbarnabashospice.co.uk)

**Promoter**

St Barnabas Promotions Ltd.

**Persons responsible**

Mr P H Brandon, Ms D Watson

**Registered Office**

St Barnabas Promotions Ltd, 12 Cardinal Close, Lincoln, LN2 4SY. Tel: 01522 546 500.  
lottery@stbarnabashospice.co.uk. [www.stbarnabashospice.co.uk](http://www.stbarnabashospice.co.uk)

Company no: 3201001.

All proceeds fund the work of St Barnabas Hospice, Registered Charity No:1053814

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Please gamble responsibly [www.begambleaware.co.uk](http://www.begambleaware.co.uk)

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